

MULTI-FLAVOR QUICK REFERENCE OPERATION GUIDE FOR STORE OPERATORS

NOTE: This guide is not intended to replace the information in the operational manual; read entire manual before operating dispenser.

TOUCHSCREEN AND LCD DISPLAYS



TOUCHSCREEN AND LCD ERROR CODES		SOLUTIONS	
DOOR TOUCHSCREEN MESSAGE	LCD DISPLAY	CAUSE	SOLUTION
Sold Out (overlaid on flavor)	FLAVOR OUT	Out of flavor syrup.	Replace empty flavor syrup container (BIB).*
Base Flavor Sold Out	SYRUP OUT	Out of base syrup.	Replace empty base syrup container (BIB).*
Out of CO ₂	CO2 OUT	Out of CO_2 / Low CO_2 pressure.	Restore supply of CO_2 .
Out of Nitrogen	NITROGEN OUT	Out of N_2 / Low N_2 pressure.	Restore supply of Nitrogen.
Out of Air	AIR OUT	Out of compressed air.	Restore supply of compressed air.
Out of Water	WATER OUT	Out of $H_2O/Low H_2O$ pressure.	Check water supply.
Defrosting, Not Ready	DEFROSTING	Barrel defrosting.	Wait for defrost cycle to complete.
Freezing, Please Wait	FREEZING	Barrel in first freeze after defrost.	Wait until unit completes first freeze down cycle.
Barrel Sleeping	SLEEPING	Barrel is in "sleep" mode.	 Select barrel then select "ON."
Barrel Off	OFF	Barrel is turned off.	
Door Comm Error	Door Communication Error	Door is not communicating with unit's main control board.	Contact service provider or FBD Techincal Support.
Display is off. Unit not running	No message on display.	Unit is not plugged in or breaker has been tripped.	Plug in unit or reset circuit breaker. Then restart unit.

* For installations with syrup in a backroom, a separate gas supply may be connected that is not monitored by the dispenser. If error message appears but syrup is not empty, verify the gas supply to the syrup pumps is sufficient.

TOLL-FREE CUSTOMER SERVICE 1-866-323-2777 or www.fbdfrozen.com

HOW TO CHANGE FLAVOR IMAGES AND BACKGROUNDS



Starting from any of the four corners, touch and trace around the edges of the display without lifting your finger until coming back to the corner where you started. This can be done in a clockwise or counterclockwise direction.



Enter the menu access code. The default code is 323 (FBD).



Press the "Change Graphics" button.



Touch to select a current flavor graphic or background on the left side. In the scroll box on the right, touch a new graphic to replace the old one. Press the back arrow when complete.

HOW TO CLEAN THE TOUCHSCREEN



Unlock the menu and enter password.



Tap the Clean Display button.



Tap the green check to confirm. Tap the red X to decline.



The touchscreen will be locked for 20 seconds. Apply glass cleaner to a soft, lint-free rag and wipe down screen.

HOW TO ADD GRAPHICS USING USB



372 Door

Lift up the door to view the back panel and locate the opening at the bottom right corner (372) or the access panel in the center (771/772).



372 Door 771/772 Door

Insert the USB into any available USB port. Close the door until it clicks into place.



If the USB is inserted correctly, a prompt to load images will appear on screen. Select the green check to load the images or the red X to decline.

Once loaded, the content can be accessed through the "Change Graphics" menu.